

George Fisher - Returns and Replacements Form

Please complete the following details as they appear on your delivery note. If you require a replacement item please also complete the "Replacement required" section on the bottom half of the form below. Then return this form with the items to: George Fisher, 2 Borrowdale Road, Keswick, Cumbria CA12 5DA. If you have any questions please call us on 017687 71801 or email us on customerservice@georgefisher.co.uk.

Name:	Order number:
Address:	Telephone:
Post code:	Email:

Item(s) returned:

Qty	Item description and reason for return

Reasons for return:

- | | |
|--|---|
| A: I ordered the wrong item | E: The item is faulty* |
| B: I ordered the wrong colour or size | F: The item is damaged* |
| C: The item did not meet my expectations | G: George Fisher have sent the wrong item |
| D: I don't want it anymore | |

* Please use this space to describe any fault:

When returning items to us it is your responsibility to ensure that the items arrive safely. We cannot accept any responsibility for items lost in the post. We would always recommend using a Signed-for or Special Delivery service or a courier, so that you are covered in the event of a missing parcel.

Replacement required: Please contact us on 017687 71801 to let us know your desired replacement. We will check stock and keep it aside for you.

Qty	Item description

Please note that if you are replacing an item with one of a higher value, we will need to contact you to process the additional payment. If we are replacing an item that you incorrectly ordered, an additional delivery charge will be made.